

Descriptive Study of Employee's Quality Work Life in Pt.Hanurda Bersaudara - Surabaya

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Abstract

Nowadays , organizations have growth rapidly and highly competitive. It needs to increase the ability of managerial competency to manage the employees. Quality of work life is one of the important things that considered by employees in an organization. It was hope that the increase of quality of work life could develop employee productivity. In fact, there are different perceived quality of work life of employee in biography characteristics : gender, age, tenure, education level and marital status. The purpose of this research is to describe the quality of work life at PT.Hanurda Bersaudara in Surabaya. This research applied the quantitative and qualitative approach. Census was use in this research due to small respondent available, data collection was done by using questinnaire designed in Likert's Scale. The result of this research shows that the quality of work life in PT Hanurda Bersaudara in Surabaya is quite good . The other result shows that all respondent have the different perception about the application of QWL in this company . It results the different response too.

Key Words : Quality Work Life, Biography Characteristics,